

Assisted Living RegistrySubstantiated Complaint Information

Complaint #: C2022-S82

Name of Residence: Nicola Meadows**Address:** 2670 Garcia Street, Merritt**Legal Name of Registrant (Operator):** 673848 B.C. Ltd.

The complaint investigation was concluded on September 27, 2022. A summary of the findings of non-compliance(s) with the *Community Care and Assisted Living Act* (Act) and/or the *Assisted Living Regulation* follows. This information is updated as the operator comes into compliance.

All findings are assigned a determination based on the following definitions

- **In compliance:** meets the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.
- **Not in compliance:** no evidence of meeting the requirements of the *Community Care and Assisted Living Act* and/or the Assisted Living Regulation.

FINDINGS							
Act or Regulation	Category	Date of non-compliance	Date of compliance	Compliance Status			
Assisted Living Regulation	Housing	September 22, 2022	October 3, 2022	In compliance			
Requirement: Section 17(1)(a) A registrant must ensure that the assisted living residence is in a state of good repair and is safe, clean and free of hazards.		Compliance Action: Registrant submitted evidence that the wasp nests have been removed.					
Observation: Two wasp nests located in the trees of the residence parking lot.							
Actions taken or to be taken by Registrant (Operator): No further action required.							
Actions taken or to be taken by Registry: No further action required.							