



Assisted Living Registry

Complaint #: C2026-SU004

Substantiated Complaint Summary

Name of Residence: Inspire Change Wellness

Address: 6293 Marine Drive, Burnaby BC V3N 2Y2

Legal Name of Registrant (Operator): Into Action Recovery Society

This report is a summary of issues found to be non-compliant with the Community Care and Assisted Living Act (Act) and/or the Assisted Living Regulation (Regulation) as a result of a complaint investigation. The complaint investigation was concluded on April 24, 2026. This information is updated as the operator comes into compliance.

Definitions used in this summary report:

- Actions to be taken by the Assisted Living Registry (Registry): The follow up that the Registry will do to assess if corrections have been completed.
Actions to be taken by Registrant (Operator): The issues identified that the operator must correct, and the date on which the correction is due.
Date of compliance: The date the operator has corrected the issues to meet the requirement of the Act and/or the Regulation.
Compliance Status
Non-compliance: The operator does not meet the requirement of the Act and/or the Regulation.
In compliance: The operator has met the requirement of the Act and/or the Regulation.

Table with 5 columns: Act or Regulation, Category, Date non-compliance identified, Date of compliance, Compliance Status. Includes rows for Assisted Living Regulation, Requirement: Section 43(3): Resident concerns and complaints, Observation, Actions taken or to be taken by Registrant (Operator), and 2026-05-11: No further action required.